



Suite Suds Bathing Club Frequently Asked Questions

What is it?

Suite Suds Bathing Club is a service that allows you to have your pet(s) washed, dried, and brushed as many times each month as you desire. You drop off your pet and return later to the clean, fresh, and brushed version.

How does it work?

Suite Suds Bathing Club works like a gym membership – it's billed the first of each month to a secured credit/debit card that the customer provides. The price sheet shows the exact charges.

What if I sign up in the middle of the month?

The first month is pro-rated. The pro-rated rates are on the price sheet

Do you have any specials to get this club started?

Of course! New members will receive a \$10.00 discount on their first month of service.

What happens if I want to quit?

As long as you notify us by the 25th of the current month, you will not be charged for the next month.

What happens if I'm traveling most of next month or won't be here to get my pet bathed?

As long as you notify us by the 25th of the current month, we can suspend the service until you return.

How often can I get my pet bathed each month?

As often as you like. We use premium shampoos designed with the proper pH for dogs.

Do I need to make reservations?

It's always better to let us know you are coming, but we will try to accommodate last minute baths.

How long does it take?

That depends on the size of the pet and its coat. We recommend dropping off and picking up, after an appropriate time for the pet to be bathed, dried, and brushed. We strive to have all pets ready for pick up within 2 hours.

Are there multiple pet discounts?

Yes. See the price sheet. There is an additional discount for a 3rd or more pets.

Are there any other benefits?

Yes. As a Suite Suds Bathing Club member, you will receive additional discounts on a la carte services such as nail trims or glands and a 10% discount on full service grooms. See the price sheet for the list of additional services.